

MEDIA STATEMENT

16 September 2021

To: All Media

The Eastern Cape Department of Health confirms that not all our employees have received the approved salary adjustments in their bank accounts, as anticipated.

The delay is due to a technical glitch experienced by the Provincial Banker, ABSA bank. Our Provincial Treasury has been engaging with ABSA who confirmed a technical problem in their system.

As a result, the process is underway with ABSA indicating that payments can be expected to be reflecting in the bank accounts of our employees during the course of today and overnight into tomorrow, Friday 17 September 2021. Some of the employees have started receiving the money in their accounts.

A letter to our employees has been issued by the Office of the Head of Department apologising for the delay, explaining the reason for the delay by ABSA and confirming when payments can be expected to be reflected in their accounts.

Our managers have received this letter so that they can engage with their employees. The department is also in the process of engaging the provincial leadership of the Organised Labour.

It has been reported that there are unfortunate incidents of unprotected action embarked upon by some employees.

I am certain that such employees can be prevailed upon by management and labour to return to their work stations so that we mitigate the unfortunate consequences that go with unprotected action.

The Department is always open to engagement on issues that concern our employees. The processes and guidelines that need to be followed in this regard are clear.

On behalf of the department, I do apologise for any inconvenience that may have been caused and reassure the public that we are taking the situation in hand.

Issued by the Eastern Cape Department of Health

Dr Rolene Wagner- Head of department